

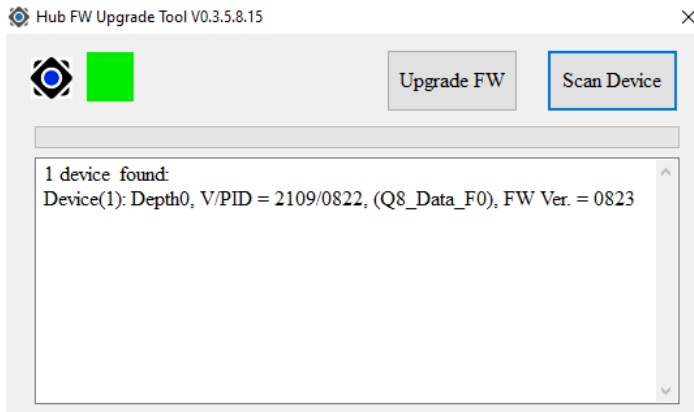
HDX Pro C Update Process

(Note: Disconnect all USB Hubs and drives from the computer prior to performing the update.)

1. Download the firmware at: http://oyendigital.com/tech/firmware/HDX/VL822_Q8_0833_8150HUS31C_20230216.zip (Note: The firmware must be updated using Windows. The utility to update the firmware is not compatible with Mac.)
2. Unzip the contents of the downloaded file. Right-click 'VL822_Q8_0833_8150HUS31C_20230216.exe' and select Run As Administrator to install.
3. When complete, restart the computer and launch the application. It will be listed in your applications or on your desktop as 'HubFWUpgrade'

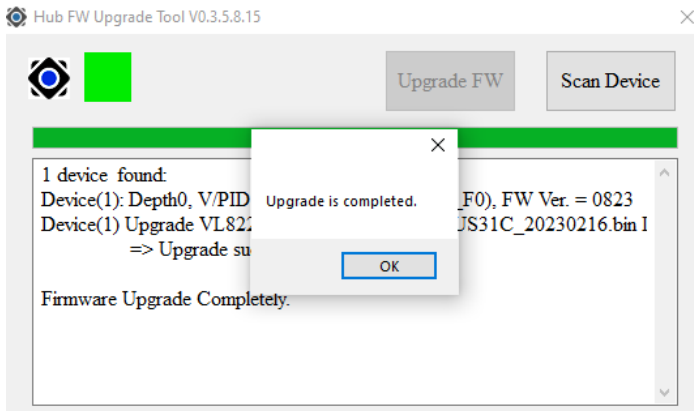


4. Click 'Scan Device' and the HDX Pro C will appear as follows.



5. Click "Upgrade FW" to start the upgrade process.

6. When the upgrade is successful, the message below will appear:



7. Click OK, disconnect and reconnect the HDX Pro C and the utility will show the new FW version : **0833**. The update is now complete.

