

## Xbox One - External Drive User Guide

### Connecting the external drive:

1. Connect the external drive to a USB port on your Xbox One console.
2. The external drive will be recognized and ready for use.

### Managing the storage device:

1. Settings > System > Storage.
2. Select the storage device and choose View Contents.
3. Highlight a game or app and press the "Menu" button (≡) on your controller.
4. Select Manage Game to move or copy content.

(Optional) To set the external drive as the default location for downloads: Settings > System > Storage. Select the external drive and choose 'Install Here by Default'.

### Troubleshooting:

If problems exist, please try the following:

- Connect the drive to a different USB port on the Xbox One
- Turn off the Xbox and disconnect the power for one minute
- Disable the Power option: Settings > Power & Startup > Power Options > **Uncheck** "When Xbox is off, turn off storage."
- Verify the Xbox One has the most recent system update.
- Ensure that the Xbox One is logged in to your Xbox Live account.