

(6) Ejecting

MAC: Close applications that are accessing the drive. Drag the external drive to the Trash/Eject icon. After the disk icon has disappeared from the desktop, you may safely disconnect the drive.

Windows: Close applications that are accessing the drive. Click the "Eject Hardware" (Safely Remove Hardware) icon in the system tray and highlight the drive. Wait for a few seconds until the system prompts "You may safely remove this device."

(7) Warranty

This product includes a three (3) year repair/replacement warranty provided by Oyen Digital. This warranty is non-transferable and is limited to the original purchaser. Warranty service may be requested by completing the form at the following link:
www.oyendigital.com/support

For our complete warranty policy, visit:
www.oyendigital.com/warranty

(8) FAQ

Q: The U34 Bolt is getting very warm. Is this normal?

A: Yes. It is normal for the U34 Bolt to get very warm. It is made of a thick Aluminum core, which will absorb the heat. This will mean the aluminum will be warm to the touch.

Q: Why does the U34 Bolt use the HFS+ format rather than APFS?

A: The U34 Bolt uses HFS+ format as default due to the limited repair options for APFS. Apple has not released the necessary APFS documentation, which prevents third-party developers from creating repair tools for APFS. However, the U34 Bolt is fully compatible with APFS and you can certainly reformat if desired.

Q: Is the U34 Bolt compatible with Thunderbolt ports?

A: The U34 Bolt is compatible with Thunderbolt 3 and higher using the included cable. It is not compatible with Thunderbolt 1 or 2 found on 2015 and earlier Mac computers.

Q: Is the U34 Bolt compatible with USB 3.0 ports?

A: The U34 Bolt is compatible with USB 3.0; however the USB 3.0 specification is limited to 4.5W. The U34 Bolt may not receive enough power from a USB 3.0 port. Therefore we recommend connecting through a USB 3.0 powered hub (uses an external power adapter).

Q: The speed is not as fast as expected. Why?

A: To experience the fastest speed, the U34 Bolt must be connected to a Thunderbolt 3 or higher port, or a USB 4 port (40 Gbps). If connecting to a USB 3.2 Gen2 port (10Gbps) the speed will be limited to ~1000 MB/sec, and a USB 3.2 Gen1 port is limited to 5Gbps (~500 MB/s). For best results, we recommend using the cable included with the U34 Bolt.

For other questions please contact tech support or visit the FAQ section of our Web site (www.oyendigital.com/support).

Technical Support: info@oyendigital.com



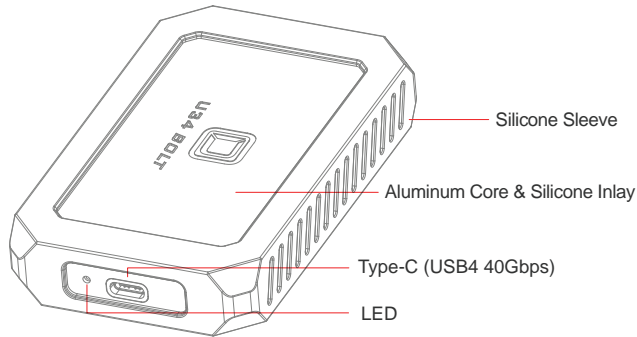
U34 Bolt User Guide

For more information, visit our website at www.oyendigital.com

(1) Specifications

Interface Port	<ul style="list-style-type: none">• USB Type-C (USB4 40Gbps)
Controller	<ul style="list-style-type: none">• ASMedia ASM2464PD
Internal Storage	<ul style="list-style-type: none">• Triple Level Cell (TLC) NAND Flash
Performance	<ul style="list-style-type: none">• USB4: Up to 2800 MB/sec• USB 3.2 Gen2: Up to 1050 MB/sec• USB 3.2 Gen 1: Up to 525 MB/sec• Thunderbolt 3, 4, 5: Up to 2800 MB/sec
Compatible Platforms	<ul style="list-style-type: none">• Windows 10 or higher• Mac OS 11 or higher• Linux, Android 13+, Chrome
Housing Material	<ul style="list-style-type: none">• Aluminum Alloy, Silicone Rubber
Operating Temperature	<ul style="list-style-type: none">• 32F ~ 176F
Dimensions (w/o sleeve)	<ul style="list-style-type: none">• 4.35 x 2.56 x 0.67 inches

(2) Detailed View



LED indicator:

Off = Power OFF

Solid = Power ON

Flashing = Read/Write Access

(3) Connecting the U34 Bolt

Connect the included USB-C cable to a USB-C or Thunderbolt 3 or higher port on the host computer.

Note: Performance will depend on the capability of the host system. See Section 1 for performance expectations.

(4) Formatting

The drive is formatted as HFS+ for **Mac OS**. Mac users can simply connect the U34 Bolt and it will be ready for use.

Windows users must reformat the drive. Oyen Digital provides a simple app for Windows formatting. After downloading, open the app and select the Oyen U34 Bolt from the Device list. Click Start to format.

<https://oyendigital.com/formatter>

(5) Software Backup

For data backup, we recommend the following apps in Mac and Windows.

Mac

Time Machine - <https://support.apple.com/en-us/HT201250>

Carbon Copy Cloner - www.bombich.com

Windows

Windows backup - <https://bit.ly/3AaGx8e>