



## U32 Shadow™ Portable Drive User Guide

For more information, visit our website at [www.oyendigital.com](http://www.oyendigital.com)

### (5) Using the Drive

The U32 Shadow does not include pre-installed software. For file backup, we recommend the apps within Windows and Mac.

#### Using the U32 Shadow with Windows Backup

Windows 10:

Enter "Settings" in the search bar and open the app. Click 'Update & security' and select 'Backup > Add a drive.' Select the MiniPro to start the backup.

Additional resources:

<https://support.microsoft.com/en-us/help/17143/windows-10-back-up-your-files>

#### Using the U32 Shadow with Apple Time Machine

- 1) Format the drive as Mac OS Extended (Journaled) as described in the "Formatting the Drive" section.
- 2) Go to the Apple Menu > System Preferences and click on the Time Machine icon to launch the app.
- 3) Click 'On' to enable Time Machine.
- 4) Select the U32 Shadow drive and choose "Use for Backup."
- 5) Time Machine is now backing up your Mac automatically to the U32 Shadow.

### (1) Specifications

Interface/Ports	• USB-C
Data Transfer *	• USB 3.2 up to 10Gbps
System Requirements	• Windows , Mac, Linux
Operating Environment	• Temperature: 5°C ~ 50°C • Humidity: 10%RH ~ 80%RH
Power	Input: Bus power

\* Data transfer speeds depend on the host computer port.

### (2) Detailed View

LED indicator

OFF = Power OFF

Solid = Power ON, status ready

Flashing = Power ON, read/write access



### (6) Disconnecting the Drive

**Windows:** Close all windows and applications that are accessing the drive. Click the green "Eject Hardware" (Safely Remove Hardware) icon in the system tray and highlight the external drive. Wait for a few seconds until the system prompts "You may safely remove this device."

**MAC:** Close all windows and applications that are accessing the drive. Drag the external drive to the Trash/Eject icon to dismount it. After the disk icon has disappeared from the desktop, you may safely disconnect the external drive.

### (7) Warranty Information

This product includes a three (3) year repair/replacement warranty provided by Oyen Digital. This warranty is non-transferable and is limited to the original purchaser. Warranty service may be requested by completing the form at the following link: [www.oyendigital.com/rma-request-form.html](http://www.oyendigital.com/rma-request-form.html)

For our complete warranty policy, visit: [www.oyendigital.com/warranty.html](http://www.oyendigital.com/warranty.html)

### (3) Connecting the Drive

#### Connecting the drive:

- 1) Connect the drive to a computer using the included USB cable.
- 2) Wait 5-20 seconds for the computer to recognize the drive.
- 3) The drive is now ready for use.

#### Notes:

- Front USB ports of a desktop computer may not be able to provide adequate power. We recommend connecting to rear ports.
- A USB port on an ExpressCard may not be able to provide adequate power.
- If connecting to a USB Hub, make sure it is a powered Hub (one that uses an AC adapter).

### (4) Formatting the Drive

The drive is pre-formatted as exFAT, which is compatible with Windows and Mac OS. For users who wish to reformat the drive, please visit the links for instructions.

#### To reformat using Windows:

<http://oyendigital.com/windows-reformat>

#### To reformat using MAC OS:

<http://oyendigital.com/mac-reformat>

### (8) Safety Information

- The disk drive is a delicate electronic device and is susceptible to damage due to excessive physical shock. Please handle the unit with care.

### (9) FAQs

#### Q: Can I use my drive with bus power only?

A: Yes, in the majority of cases bus power is adequate. However, USB 2.0 ports may not have enough power for a higher-capacity version (2TB or more).

#### Q: Is the U32 Shadow compatible with TRIM in a Windows environment?

A: To use the TRIM (Optimize) function in Windows, the drive must be reformatted as NTFS. For details, visit: <http://oyendigital.com/windows-reformat.html>

#### Q: Is the U32 Shadow compatible with Linux?

A: The U32 Shadow is formatted as exFAT, which is a cross-compatible file system developed by Microsoft. To use exFAT on Ubuntu 13.10, install the exfat-utils package: \$ sudo apt-get update && sudo apt-get install exfat-utils

For earlier Ubuntu or Linux Mint, you must enable FUSE in the Linux kernel. To enable FUSE on Ubuntu, go to Filesystems > FUSE.

For other questions please contact tech support or visit the FAQ section of our Web site ([www.oyendigital.com/support.html](http://www.oyendigital.com/support.html)).

Technical Support: [tech@oyendigital.com](mailto:tech@oyendigital.com)